

Netcompany Wins Major Digital Transformation Contract with HMRC

September 20, 2024

Netcompany, a leading global provider of digital transformation solutions, has secured a significant new build contract with His Majesty's Revenue and Customs (HMRC). The contract, awarded under the Crown Commercial Service's (CCS) Digital and Legacy Application Services (DALAS) framework, will see Netcompany modernize core digital customer services for HMRC's Customer Services Group (CSG), including the Customer Compliance Group (CCG).

The contract, valued between £120 million and £135 million over a five-year term, aims to simplify the process for citizens to access and manage their tax affairs through a personalized digital account. Netcompany was selected following a competitive procurement process.

"We are proud and honoured to be selected to bring our expertise and knowledge to bear in helping enable HMRC's digitalisation journey,"

André Rogaczewski, CEO & Co-founder Netcompany

"Improving citizen experience through responsible digitalisation of public services is a core part of our DNA. Through this partnership, Netcompany looks forward to working in partnership with HMRC to help realise their digital transformation aspirations, resulting in both better customer services and value to the taxpayer."

This contract win marks a significant milestone for Netcompany, demonstrating the company's expertise in delivering complex digital transformation projects for large public sector organizations. By modernizing HMRC's digital customer services, Netcompany will help to improve the efficiency and effectiveness of tax administration, while also enhancing the experience for taxpayers.

The contract is expected to create new jobs and stimulate economic growth in the region where Netcompany will be delivering the project.